Encode Labs CR-PRO V2 - Credential Provisioning for C•CURE® 9000 Version - 2.4.3.0

C•CURE® 9000 Version 2.80 -> 3.00 November 2024

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#### 1. Features / Modules

CR-PRO V2 Contains the following GA modules:

- Nedap LUMO License Plates
- **CCURE Visit QR Codes**

#### 2. Installation Considerations

This plugin is compatible with C•CURE 9000 V2.60 and above. Make sure you upgrade your C•CURE® 9000 installation before the installation of the plugin.

#### 3. Considerations and Known Limitations

The CR-PRO V2 service contains a QR Visit Credential Generation module that replaces the stand-alone software. It is advised not to use the standalone QRCG Software alongside the CR-PRO V2 service.

## 4. Compatibility with Third-Party Hardware and Software

- C•CURE 9000 V2.80 -> V3.00
- Nedap LUMO Camera range
- Different QR Readers tested: Nedap NVite, IBC Qscan Mini.

## 5. OS Compatibility

#### Table 1: Operating System Supported\*

\*The below list shows the support for the service itself.
\*For a detailed list per C•CURE version, check the integrator manual or the C•CURE 9000 release notes of your installation.

Company	Product	Supported Version
	Windows Server	
Microsoft	Windows Server 2022 Standard & Enterprise	64-bit, minimum version 21H2
	Windows Server 2019 Standard & Enterprise	64-bit
	Windows Server 2016 Standard & Enterprise	64-bit, SP1 or higher
	Windows	
	Windows 11 Professional & Enterprise	64-bit, minimum version 21H2
	Windows 10 Professional & Enterprise	64-bit, minimum version 1809

#### 6. Improvements and changes

#### CR-PRO V2.4.3.0

Improved processing in case of database anomalies or timeouts related to infrastructure anomalies

#### CR-PRO V2.4.1.2

- Fixed an issue preventing visits being loaded when using a UDF for license plates (2.4.1.2 LUMO)
- The QR Cleanup option is now loaded correctly from the configuration (2.4.1.1 QRCG)
- QR Credentials for cancelled visits now also get removed when QR Cleanup is active (2.4.1.0 QRCG)

#### CR-PRO V2.4.0.0

- Logs now split into separate files for each module, resulting in more readable logs
- QR Credentials are now generated even if the person has another existing credential, such as a license
  plate or visitor badge (QRCG)

#### CR-PRO V2.3.0.0 - up to V2.3.1.0

- Added support for OSDP Output using the %LP% tag (V2.3.1.0 LUMO)
- Small improvements to compatibility and licensing (V2.3.0.0)

#### CR-PRO V2.0.2.0 - up to V2.2.0.0

- Added support for automatically deleting old QR Credentials (V2.2.0.0 QRCG)
- Added support to print Visitor QR codes through C•CURE ID Badge Layout (V2.1.0.1 QRCG)
- Auto detect and save configuration changes when starting the service from the config client (V2.1.0.0)
- Updated Database Auto-detection for C•CURE9000 V3.0 in the installer and configuration client (V2.0.2.0)

#### CR-PRO V2 - V2.0.1.2

#### Installation:

- Auto-detection and configuration of the database settings when installed on the C•CURE Server
- Added Start menu shortcuts to easily launch the configuration client, Password Encryption Tool, and Baretail log monitoring tools

## Configuration:

- Addition of a graphical client for easy configuration of the different software modules
- Help snippets can be directly displayed that provide info on individual settings
- Easily Start/Stop the service directly from the UI
- Auto-preparation of import directories based on detected licenses
- Supports using Personnel UDF Fields for license plates

#### Troubleshooting:

- Added Baretail by default in the installation package for easy troubleshooting
- Includes pre-configured journal monitoring colour scheme

## Complete new licensing system:

- Delivery of temporary licenses in case any required info is missing
- Register online for your full license: no HostID required, can be done before installation on the customer site
- Support for demo/evaluation licenses

## **End of Release Notes**

# encode Labs

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